By: Representative Moore

To: Insurance

## HOUSE BILL NO. 1243 (As Sent to Governor)

AN ACT TO REQUIRE COMPLETION OF CERTAIN COURSES OF STUDY AND CONTINUING EDUCATIONAL REQUIREMENTS AS PREREQUISITES FOR LICENSING AND RENEWAL OF LICENSES AS INSURANCE AGENTS IN THE STATE OF MISSISSIPPI; TO PRESCRIBE THE BASIC PRELICENSING EDUCATIONAL AND CONTINUING EDUCATIONAL REQUIREMENTS FOR INSURANCE AGENTS; TO ESTABLISH STANDARDS BY WHICH PRELICENSING AND CONTINUING EDUCATION SHALL BE EVALUATED FOR AWARDING OF CREDIT; TO AMEND SECTIONS 83-17-101 AND 83-17-203, MISSISSIPPI CODE OF 1972, TO DEFINE THE TERM "INACTIVE AGENT"; AND FOR RELATED PURPOSES.

- 10 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MISSISSIPPI:
- 11 <u>SECTION 1.</u> (1) Every individual seeking to be licensed as a
- 12 life, health and accident insurance agent in the State of
- 13 Mississippi, as a condition of issuance of an original license,
- 14 must furnish the Commissioner of Insurance certification on a form
- 15 prescribed by the commissioner that he or she has completed an
- 16 approved prelicensing course of study for the line of insurance
- 17 requested.
- 18 (2) The prelicensing course of study hours shall consist of
- 19 no less than twenty-four (24) classroom hours for life and/or
- 20 health/accident insurance or property and casualty insurance.
- 21 Twelve (12) classroom hours are required on life only; and twelve
- 22 (12) classroom hours are required for health/accident only.
- 23 (3) Every individual seeking annual renewal of life, health
- 24 and accident licenses, or annual renewal of property and casualty
- 25 licenses, shall complete satisfactorily twelve (12) hours of study
- 26 in approved courses in his primary line of insurance during each
- 27 twelve-month period except the initially licensed year. The
- 28 individual may take an additional twelve (12) hours in his
- 29 secondary line of insurance.
- 30 (4) The continuing educational requirements of this section

- 31 shall not apply to:
- 32 (a) Any individual that is exempt from taking the
- 33 written examination as provided in Section 83-17-109(1)(b), (c)
- 34 and (e);
- 35 (b) Any individual that is licensed with a license
- 36 limited to industrial life, industrial health and accident, small
- 37 loan property, industrial fire and full-coverage auto;
- 38 (c) A person not a resident of this state who meets the
- 39 continuing educational requirement in the state in which such
- 40 person resides and Mississippi has a reciprocal agreement with
- 41 that state; or
- 42 (d) Inactive licensees as defined in Sections 83-17-101
- 43 and 83-17-203.
- 44 <u>SECTION 2.</u> (1) To qualify for credit towards satisfaction
- 45 of the requirements of this section, an educational program must
- 46 be a formal program of learning which contributes directly to the
- 47 professional competence of the licensee and such program must meet
- 48 the standards outlined herein for continuing educational programs.
- 49 The subject of each course must be approved for the lines of
- 50 insurance for which the licensee is granted educational credit.
- 51 (2) Formal programs requiring attendance or self-study may
- 52 be considered for credit if:
- 53 (a) A detailed outline is prepared and presented to the
- 54 Department of Insurance for approval;
- (b) The program is at least two (2) credit hours in
- length, which each fifty (50) minute period being equal to one (1)
- 57 credit hour;
- 58 (c) The program is conducted by a qualified instructor;
- 59 (d) A record of registration and attendance is
- 60 maintained for a period of five (5) years and is available to the
- 61 Department of Insurance for review; and
- (e) If program is self-study, the agent must pass an
- 63 exam.

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64 (3) Continuing educational credit shall be allowed for H. B. No. 1243 99 $\R1617SG$ 

- 65 service as an instructor of certified programs at any program for
- 66 which participants are eligible to receive continuing educational
- 67 credit. Credit for such service shall be awarded on the first
- 68 presentation only unless a program has been substantially revised.
- 69 (4) The course must be directly related to life, health and
- 70 accident insurance or property and casualty insurance. A business
- 71 course of general nature, insurance marketing or sales course
- 72 shall not be approved.
- 73 (5) The courses or programs of instruction successfully
- 74 completed which shall meet the standards of the Commissioner of
- 75 Insurance for continuing educational requirements for the year in
- 76 which the course is taken are:
- 77 (a) Any part of the Life Underwriter Training Counsel
- 78 Life Course Curriculum or Health Course;
- 79 (b) Any part of the American College "CLU-ChFC,"
- 80 "RHU-REBC" diploma or certificate curriculum;
- 81 (c) Any part of the Insurance Institute of America's
- 82 programs;
- 83 (d) Any course as approved by the Department of
- 84 Insurance for property and casualty insurance agents; and
- 85 (e) Any designated insurance course taught by an
- 86 accredited college or university per credit hour granted.
- 87 (6) The commissioner specifically reserves the right to
- 88 approve or disapprove credit for continuing education claimed
- 89 under this section.
- 90 (7) The Commissioner of Insurance may require any original
- 91 publisher or provider to submit all material to be used in his or
- 92 her program to the Department of Insurance or his designee for
- 93 review.
- 94 (8) All providers shall maintain a record of persons
- 95 attending each course for not less than five (5) years and shall
- 96 provide certificates of completion with hours earned to students
- 97 upon their successful completion of each course. The certificate
- 98 shall bear the course identification number as assigned by the

- 99 Commissioner of Insurance or his designee.
- 100 (9) The Commissioner of Insurance may, in his discretion,
- 101 designate an independent evaluation educational service to
- 102 evaluate and administer education programs, subject to his
- 103 direction and approval. The evaluation fee charged by such
- 104 educational service shall be paid by the applicant to the service.
- 105 <u>SECTION 3.</u> (1) A prelicensing and continuing educational
- 106 advisory committee, comprised of seven (7) individuals who are
- 107 representatives from each segment of the life, health and accident
- 108 industry and the property and casualty industry may be appointed
- 109 by and shall serve at the pleasure of the Commissioner of
- 110 Insurance to advise the commissioner concerning prelicensing and
- 111 continuing educational standards. Each committee member shall
- 112 agree to serve a minimum of two (2) years. The chairman of the
- 113 committee shall be appointed by and shall serve at the pleasure of
- 114 the commissioner.
- 115 (2) A majority of those present at any meeting of the
- 116 educational advisory committee shall be a quorum for purposes of
- 117 performing the duties of the committee under this section.
- 118 (3) The committee may advise the commissioner on program
- 119 content and exceptions as permitted under this section.
- 120 (4) The committee shall be available to consider other
- 121 related matters as the commissioner may assign.
- 122 <u>SECTION 4.</u> (1) Applications for original licenses shall be
- 123 accompanied by a signed statement, under oath, on a form
- 124 prescribed by the Commissioner of Insurance, listing the courses
- 125 that were taken in compliance with this section or a certificate
- 126 of attendance signed by the educational provider.
- 127 (2) Each licensee shall submit annually certificates of
- 128 attendance signed by the continuing educational provider setting
- 129 forth the program in which he has participated during the
- 130 reporting period. Each licensee shall maintain a record of each
- 131 continuing education certificate for a period of no less than five
- 132 (5) years.

- 133 (3) The responsibility for establishing whether a particular 134 course or other program for which credit is claimed is acceptable 135 and meets the continuing educational requirements as set forth in
- 136 this section rests solely on the licensee.
- 137 <u>SECTION 5.</u> The Commissioner of Insurance, upon written
- 138 request, may grant exception to or extend the time in which a
- 139 licensee must comply with the continuing educational requirements
- 140 of this section for reasons of poor health, military service or
- 141 other reasonable and just causes.
- 142 <u>SECTION 6.</u> (1) Any individual failing to meet the
- 143 requirements of this section and who has not been granted an
- 144 extension of time within which to comply or who has submitted to
- 145 the Commissioner of Insurance a false or fraudulent certificate of
- 146 compliance shall be subject to suspension or revocation of all
- 147 licenses issued for any kind or kinds of insurance. The
- 148 individual shall be notified of his right to a hearing. No
- 149 further license shall be issued to such person for any kind or
- 150 kinds of insurance until such time as the person has demonstrated
- 151 to the satisfaction of the commissioner that he or she has
- 152 complied with all requirements of this section and all other laws
- 153 applicable thereto.
- 154 (2) The Commissioner of Insurance may suspend, revoke or
- 155 refuse to renew a course provider's authority to offer courses for
- 156 any of the following causes:
- 157 (a) Advertising that a course is approved before the
- 158 commissioner has granted such approval in writing;
- 159 (b) Submitting a course outline with material
- 160 inaccuracies, either in length, presentation time or topic
- 161 content;
- 162 (c) Presenting or using unapproved material in
- 163 providing an approved course;
- (d) Failing to conduct a course for the full time
- 165 specified in the approval request submitted to the commissioner;
- 166 (e) Preparing and distributing certificates of

- 167 attendance or completion before the course has been approved;
- 168 (f) Issuing certificates of attendance or completion
- 169 before the completion of the course;
- 170 (g) Failing to issue certificates of attendance or
- 171 completion to any licensee who satisfactorily completes a course;
- (h) Failing to notify promptly the Commissioner of
- 173 Insurance of suspected or known improper activities; or
- 174 (i) Any violation of state law.
- 175 (3) A course provider is responsible for the activities of
- 176 persons conducting, supervising, instructing, proctoring,
- 177 monitoring, moderating, facilitating or in any way responsible for
- 178 the conduct of any of the activities associated with the course.
- 179 (4) In addition, the Commissioner of Insurance may require
- 180 any of the following upon a finding of a violation of this
- 181 section:
- 182 (a) Refunding all course tuition and fees to licensees;
- (b) Providing licensees with a suitable course to
- 184 replace the course that was found in violation; or
- 185 (c) Withdrawal or approval of courses sponsored by such
- 186 a provider for a period determined by the commissioner.
- SECTION 7. Section 83-17-101, Mississippi Code of 1972, is
- 188 amended as follows:
- 189 83-17-101. Whenever used in this article, certain terms
- 190 shall be defined as follows:
- 191 (a) The term "agent" shall include all individuals,
- 192 partnerships, and any corporation, who act in any manner, directly
- 193 or indirectly, as such in the solicitation of, negotiation for, or
- 194 procurement or making of a contract of life, health or accident
- 195 insurance, or making of an annuity contract, and includes hospital
- 196 service association agents; except that the term "agent" shall not
- 197 include any regular salaried officer or employee of a licensed
- 198 insurer or of a licensed insurance agent who does not solicit or
- 199 accept from the public applications for any such contract. A
- 200 regular salaried officer or employee of an insurer authorized to

- 201 do business in this state shall not be deemed to be an "agent" by reason of rendering assistance to or on behalf of a licensed 202 203 insurance agent, provided that such salaried officer or employee 204 devotes substantially all of his time to activities other than the 205 solicitation of applications for life, health or accident insurance or annuity contracts and receives no commission or other 206 207 compensation directly dependent upon the amount of business 208 obtained. The possessor of an insurable interest in any risk or 209 subject of insurance shall not be deemed an agent by reason of 210 procuring or maintaining, or agreeing to procure or maintain, insurance extending to such interests, together with the interest 211 212 or interests of others in such risk or subject of insurance,
- 214 (b) The term "inactive agent" shall mean an individual
  215 who is retired, disabled or has not obtained from the Commissioner
  216 of Insurance a current continuous certificate. An inactive agent
  217 shall not solicit new business or service existing business, but
  218 may receive renewal commissions.

however the cost may be borne.

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- (c) The term "supervising general agent" as used in this article refers to and includes any person, partnership, association or corporation, having authority to serve as trustees, managers or administrators, except attorneys at law, for such licensed insurance companies or their insureds in the handling of insurance programs underwritten by such licensed insurance companies, or in which they may be participating.
- (d) The term "insurance contract" shall mean any contract or policy affecting life, health or accident insurance or any annuity contract on behalf of any company or insurer engaged in the business of writing life, health or accident insurance or annuity contracts.
- (e) The term "excess risk" shall mean all or any portion of a life, health or accident insurance risk or contract of annuity for which application is made to an agent and which exceeds the amount of insurance or annuity which will be provided H. B. No. 1243 99\HR40\R1617SG

- 235 by the insurer for which such agent is licensed.
- 236 (f) The term "rejected risk" shall mean a life, health
- 237 or accident insurance risk or annuity contract for which
- 238 application has been made to an agent and which insurance or
- 239 annuity contract is declined by the insurer for which such agent
- 240 is licensed.
- 241 (g) The term "commissioner" shall mean the Commissioner
- 242 of Insurance of the State of Mississippi.
- 243 (h) The terms "company" and "insurer" shall mean a
- 244 corporation, association, hospital and/or medical service
- 245 association, exchange, order or society writing life, health and
- 246 accident and/or hospital insurance or annuity contracts, but shall
- 247 not include fraternal societies as defined in Section 83-29-1.
- 248 (i) The term "person" shall mean any individual,
- 249 partnership or corporation incorporated pursuant to Sections
- 250 79-10-1 through 79-10-117, being the Mississippi Professional
- 251 Corporation Act, and Sections 79-29-901 through 79-29-933, being
- 252 the Mississippi Limited Liability Company Act, except as otherwise
- 253 limited by Section 83-17-105.
- SECTION 8. Section 83-17-203, Mississippi Code of 1972, is
- 255 amended as follows:
- 256 83-17-203. The terms "agent" and "solicitor" as used in this
- 257 article refer to and include all persons, residents of this state,
- 258 engaged in any of the activities enumerated in Section 83-17-201,
- 259 but do not include (1) persons employed by insurance agents or
- 260 agencies or companies solely for the performance of clerical,
- 261 stenographic, and similar office duties, or (2) the supervising
- 262 general, state, special agents or others similarly employed by a
- 263 supervising general agent or insurance company or carrier, neither
- of whom shall be eligible to apply for or secure a certificate of
- 265 authority or license as a resident countersigning agent as defined
- 266 herein or in other provisions of the insurance laws of this state;
- 267 and said "supervising general, state, special agents" as used in
- 268 this article refer to and include all persons, firms,

269 partnerships, and corporations having authority to appoint or supervise resident local agents in this state on behalf of 270 271 insurance companies; but nothing contained in this subsection (2) shall prohibit the licensing as an agent of a person appointed to 272 273 act as agent for a company operating through agents who represent 274 only one (1) company or group of companies under the same control 275 or management; or (3) the attorney-in-fact or the traveling 276 salaried representative of a reciprocal insurance exchange; the 277 term "attorney-in-fact" or the "traveling salaried representative" 278 as used in this article refers to and includes all persons, not 279 otherwise licensed under the provisions of this article, who 280 represent or are employed by any underwriter, association, or 281 reciprocal insurance exchange writing policies in Mississippi other than through resident agents, who in any manner solicit 282 283 business on behalf of such underwriters, associations, or 284 reciprocal insurance exchanges. It is expressly provided, 285 however, that this section shall not prevent the licensing of any person now licensed as an agent who would, but for the provisions 286 287 of subsection (2) hereof be eligible for such license; provided 288 further, a local agent operating as a general agent may be 289 licensed in such dual capacity so long as the general agency is 290 operated in connection with a local agency, or where the owners or 291 majority of the stockholders have a substantial interest in such 292 local and general agency. The term "inactive agent" shall mean an individual who is 293 294 retired, disabled or has not obtained from the Commissioner of 295 Insurance a current continuous certificate. An inactive agent shall not solicit new business or service existing business, but 296 297 may receive renewal commissions. The term "insurance solicitor" as used in this article refers 298 299 to and includes any person, a resident of this state, directly 300 connected with and principally employed by and authorized by an 301 insurance agent to solicit and negotiate or assist in any manner

in the sale and issuance of policies or contracts of insurance

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303 solely on behalf of such agents; and no license shall be renewed 304 for any solicitor unless it is conclusively shown that more than 305 fifty percent (50%) of his total annual employment income for the preceding year is derived from commissions on insurance; and for 306 307 the purposes of this article, life, accident and health insurance commissions shall be included in calculating said fifty percent 308 309 (50%). The agent appointing such solicitor shall be responsible for the acts of the solicitor. Any violation of the insurance 310 311 laws by the solicitor may be grounds for revocation of license of 312 both the agent and the solicitor after proper hearing. commission of any unlawful act by the solicitor shall be prima 313 314 facie evidence that the agent had knowledge of such act. The term "insurance agent" as used in this article refers to 315 316 and includes all insurance agents not thus employed as "insurance 317 solicitors." No license or renewal license as a resident local 318 agent shall be granted to any person to act as said agent who is 319 not actively engaged therein by soliciting and servicing the insurance-buying public as an agent individually, or as a bona 320 321 fide employee of an agent or agency; and no renewal license shall be issued to any agent until it is conclusively shown by filing an 322 323 affidavit with the Commissioner of Insurance or otherwise that not 324 more than thirty-five per cent (35%) of the aggregate amount of 325 commissions of the said agent was derived from "controlled 326 business" as referred to and defined hereinafter. The terms "insurance company" and "insurance carrier" as used 327

The terms "insurance company" and "insurance carrier" as used in this article refer to and include all stock, mutual, reciprocal, and other types of insurance companies, carriers, associations, or exchanges writing the type or types of insurance to which this article applies.

332 SECTION 9. This act shall take effect and be in force from 333 and after July 1, 2000.